These Programs Are Funded in Part by

Bucks County Commissioners Robert G. Loughery, Chairman Charles H. Martin, Vice Chairman Diane M. Ellis-Marseglia, LCSW

The Pennsylvania Department of Aging Brian M. Duke, Secretary

Bucks County Area Agency on Aging Najja R. Orr, Director



Area Agency on Aging 267-880-5700

Toll Free Phone Numbers (when calling from within the County)

Lower and Upper Bucks 1-888-942-8257

> Central Bucks 215-348-6000

<u>Fax</u> 215-348-3146 (Care Management) 215-348-9253 (Administration)

Protective Services and TDD 1-800-243-3767

Area Agency on Aging Web Page www.buckscounty.org

Email aging@co.bucks.pa.us

1-12

# Area Agency on Aging County of Bucks

30 E. Oakland Ave. Doylestown, Pa. 18901 267-880-5700



Directory of Services

## A COMMITMENT TO SERVING THE NEEDS OF OLDER ADULTS

## WHO WE ARE

The Bucks County Area Agency on Aging, one of 52 in Pennsylvania, is a public agency designated by the Bucks County Commissioners in 1973, and is responsible for the planning and implement-tation of a variety of services and programs to assist older persons in Bucks County. An appointed Senior Citizens Advisory Council approves the annual plan. Aging services are financed through federal, state and county funds, and with contributions.

## WHAT WE DO

The broad goal of the agency is to develop comprehensive services to help persons age 60+ maintain independence in their homes and communities.

Our priority consumers are those with the greatest needs and fewest resources.

The Area Agency on Aging offers more than twenty programs to help older adults and their families and is an advocate for all older persons in Bucks County.

We also directly provide information and referral, outreach, care management and assessment, as well as a county-wide volunteer program. Additional services and projects are by agreement or contract with other community agencies.

## STATE LOTTERY BENEFITS

Pennsylvania's Lottery is unique because its proceeds can only be used to fund programs for older persons. The major programs are:

Pharmaceutical Assistance Contract for the Elderly (PACE) - helps to pay for prescribed medicines for Pennsylvania residents 65 years of age or older who meet income eligibility guidelines. A co-pay is also required and Lottery funds pay the balance.

Rent and Property Tax Rebates - reimburses, up to \$650 annually, persons whose income is less than \$35,000 per household who are age 65 and over, widows and widowers over age 50, and permanently disabled persons age 18 and over.

Transportation - free mass transit provided in urban areas to persons age 65 and over, and reduced-fare transportation services for persons age 65 and over in both rural and urban areas. There is also paratransit service for disabled persons.

Funds for Area Agencies on Aging - to provide a variety of services and benefits for older persons.

Applications for PACE, property tax and rent rebates, which must be filed each year, can be obtained at Area Agencies on Aging, pharmacies, senior centers, legislators' offices, or the Department of Aging in Harrisburg.

## Services Provided By The Bucks County Area Agency on Aging

## **COMMUNITY SERVICES**

## INFORMATION AND REFERRAL

The Area Agency on Aging has staff available to answer questions about our programs and services, as well as to offer referrals to other agencies that provide the specific services needed by the individual.

General information is also available on "aging" issues through the Aging Collection at Bucks County Libraries.

## **NUTRITIONAL SERVICES**

Hot meals are served in a group setting at eleven senior centers throughout the county, Monday - Friday at about 12 noon. For those older persons who are unable to prepare meals and have no other means of obtaining a hot, nutritious meal, home delivered meals can be provided.

## TRANSPORTATION

The Area Agency on Aging subsidizes trans-The Area Agency on Aging subsidizes transportation for older persons in getting to and from senior centers, medical facilities, human service agencies, libraries, adult day services, pharmacies, banks, RSVP assignments and food shopping. Senior transportation is provided by *Bucks County Transport*. Call toll-free from anywhere in the county: 1-888-795-0740.

#### **APPRISE**

Trained volunteers are available in the community to offer health insurance counseling to older persons and their families. Questions are answered on Medicare, Medicaid, HMO's, Medigap and Long Term Care Insurance.

## PRIME TIME HEALTH

This program provides information on a wide range of subjects to encourage disease prevention and health promotion. Activities are available throughout the year at various sites, including senior centers, senior housing and community events. A Prime Time Health Fair is held each year in conjunction with the Senior Games.

## **EMPLOYMENT ASSISTANCE**

The Area Agency on Aging is a partner in PA CareerLink, the one-stop resource for recruitment, hiring and finding a job. Call the Bristol office at 215-781-1073, or the Perkasie office at 215-258-7755. You may also visit their website at www.cwds.state.pa.us.

Persons with limited income may also be eligible for placement in part-time training positions with the goal of more permanent employment. Call 267-880-5700 for more information.

## **VOLUNTEER OPPORTUNITIES**

The Retired and Senior Volunteer Program (RSVP) provides opportunities for adults age 55 and older to volunteer in a variety of settings. Over 750 volunteers currently perform valuable services in more than 140 non-profit community organizations. Call 267-880-5700 for more informătion.

## LONG TERM CARE SERVICES

## **CARE MANAGEMENT**

Care Managers assess the situation of older persons who need assistance at home. They develop plans to meet those needs and coordinate to ensure that the services are delivered properly. Some services may be subsidized by the agency. Contributions toward these costs are encouraged; in some programs, clients whose incomes are greater then 125% of poverty are required to pay a portion of the cost of the services received. Support and financial assistance are available to eligible caregivers of disabled relatives.

#### NURSING FACILITY CARE

Individuals, age 18 or older, who are requesting Medical Assistance funding for nursing facility care are assessed to determine that placement in a nursing facility is appropriate.

Assessment is also performed for individuals seeking the state supplement for placement in a Personal Care Facility.

## **ADULT DAY SERVICES**

Trained aides can assist elderly clients with their personal care and other necessary tasks such as grocery shopping or laundry. This service may be privately obtained or may be subsidized by the Area Agency.

For those seniors who require constant super-

vision that their families are unable to provide, or for those seniors who need socialization opportunities but are too physically or mentally impaired to attend a senior center, Adult Day Service provides daytime supervision and activities which are geared to the abilities of the participants. This service may be obtained privately or may be subsidized.

## PROTECTIVE AND **ADVOCACY SERVICES**

## **PROTECTIVE SERVICES**

This service, mandated by law in 1988, establishes programs for training, information and public education concerning elder abuse, and provides protection to victims and those who report cases of abuse. Call 1-800-243-3767.

## **OMBUDSMAN**

The Ombudsman investigates and helps resolve complaints about the care of older persons in long-term care facilities such as nursing homes, boarding homes and in community care.

## LEGAL

The Area Agency on Aging contracts with Legal Aid of S.E. PA to provide information, advice and counseling to older adults. Call 215-781-1111.

#### - SENIOR CENTERS -

## **Bensalem Senior Citizens Center**

1850 Byberry Rd. Bensalem, PA 19020

215-638-7720

## **Bristol Township Senior Center**

2501 Bath Road

Bristol, PA 19007

#### 215-785-6322 **Central Bucks Senior Center**

700 Shady Retreat Road Doylestown, PA 18901

215-348-0565

## Eastern Upper Bucks Seniors, Inc.\*

8040 Rt. 611 Ottsville, PA 18942

## 610-847-8178

## **Falls Township Senior Center**

Trenton and Oxford Valley Roads Fairless Hills, PA 19030

215-547-6563

## **Lower Bucks Senior Activity Center**

Wood and Mulberry Streets Bristol, PA 19007

215-788-9238

#### Middletown Senior Citizens Center

2142 Trenton Road

Levittown, PA 19056 215-945-2920

## Morrisville Senior Servicenter

Borough Annex—31 E. Cleveland Ave.

Morrisville, PA 19067

215-295-0567

#### **Neshaminy Senior Citizens Center**

1842 Brownsville Road

Trevose, PA 19053

#### 215-355-6967

## **Northampton Township Senior Center\***

165 Township Rd.

Richboro, PA 18954

215-357-8199

#### **Pennridge Community Senior Center**

146 E. Main Street

Silverdale, PA 18962

215-453-7027

#### **Upper Bucks Senior Citizens Center** c/o Milford Square Fire Co.

2183 Milford Square Pike Milford, PA 18951

215-536-3066

## Benjamin H. Wilson Senior Center

580 Delmont Ave. Warminster, PA 18974

215-672-8380

\*Activity Center Only (No Meal Program)